

Sirvis



**MANAGED
SOLUTIONS
DATA
PROTECTION
SERVICES**



sirvis.com | 877-4-SIRVIS

DATA PROTECTION SERVICES

YOUR BUSINESS IS OUR BUSINESS

Sirvis is the premier – world-class Managed Service Provider driven by best-in-class technology, certified technical experts, business strategists and industry thought leadership.

We are exclusively Built for the Channel by Industry Veterans, providing bolt-on value add, anytime and anywhere.

We provide the strategy, resources and technology to meet all of your organization's data protection requirements, as a fully-optimized managed solution for business continuity.



DATA PROTECTION SERVICES

IT'S NOT A MATTER OF IF BUT A MATTER OF WHEN

According to the Uptime Institute Global Data Center Survey, 69 percent of organizations suffered some kind of outage in 2021, with 36 percent rating the outage as serious or significant and 8 percent rating it as severe. The same report finds that outage costs are steadily rising. Almost half (47 percent) of respondents reported a single outage costing \$100,000 to \$1 million, up from 28 percent in 2019.

SirviS estimates that a staggering 80 percent of businesses do not have a reliable DR infrastructure. That creates significant business risk due to the high probability of downtime.

But don't worry. We've got your data covered.

SirviS Managed Solutions are architected specifically to protect your data, built with best-in-class technologies and managed by our team of certified engineers and architects.

SirviS
PROTECT
* BaaS
* DRaaS

SirviS
**MONITOR &
MAINTAIN**

SirviS
MANAGE

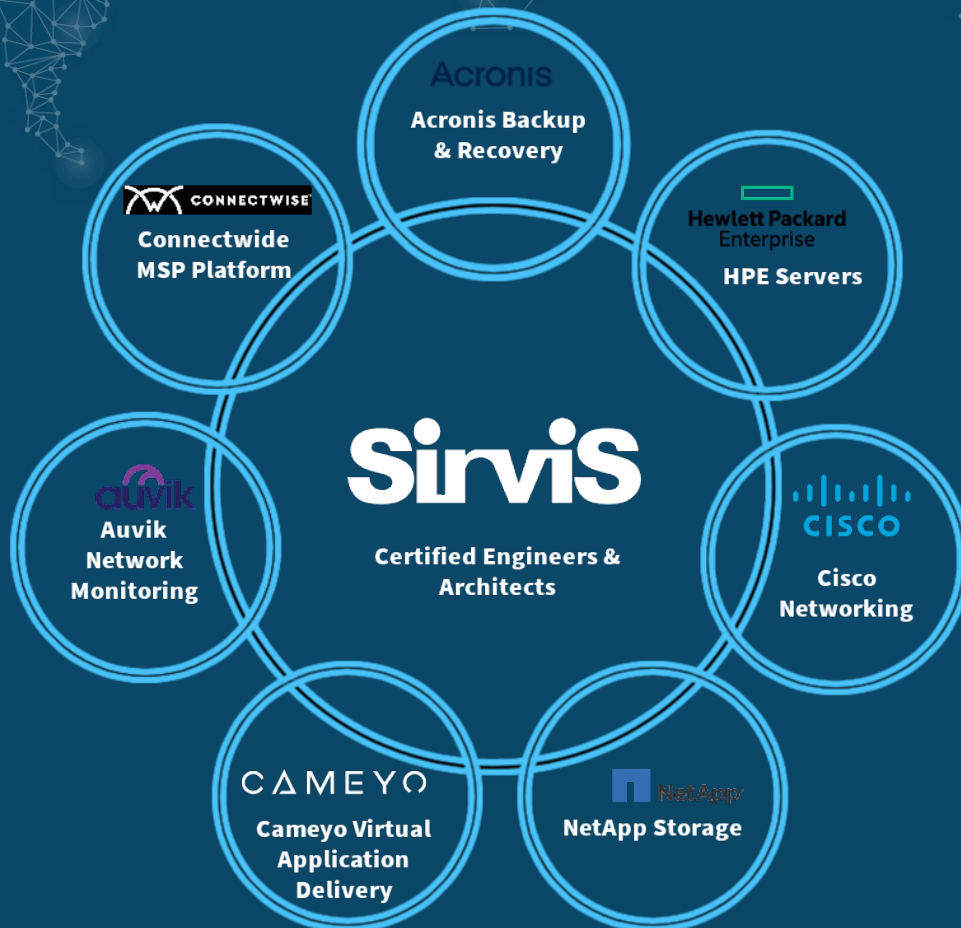
SirviS
SECURE

SirviS
COMPELETE

DATA PROTECTION SERVICES

BUILT WITH BEST-IN-CLASS TECHNOLOGIES

Delivered through our highly-secure on premise data center, as well as our public cloud data centers, staffed with certified engineers, we manage all the day-to-day backup and recovery tasks, based upon your requirements, eliminating IT deficiencies with engineering expertise to ensure business continuity.



DATA PROTECTION SERVICES

Backup as a Service (BaaS)

Sirvis Backup as service (BaaS) greatly simplifies the management and backing up of data. As your customers address the continued work-from-home reality, managing storage and backup infrastructure has become much more difficult, if not impossible.

Sirvis BaaS removes physicality from the equation. We, not you, are tasked with managing backup data, making it available should issues arise. Sirvis BaaS also enables individuals to recover lost data unassisted, further enabling the IT personnel to focus on more immediate concerns.

Solution Based	Best in Class Data Protection				
Backup Design Included	RPO & RTO per System	Recovery Severity Scale	Recovery Process by Severity		
Backup of:	Most Workloads	Almost any Application	Many Storage Platforms	Public Cloud Environment	
Recovery Only	No Support for Business Continuity	No Replication of Systems	RPO & RTO Minimum 8 Hours		
Recovery & Failover Testing	Performed Quarterly by Sirvis	Test Recovery Files	Test Recover Workloads	Test Recovery Applications	Test Recover 0365/M365
Production Recovery	Customer Executed	Self Service Portal	Sirvis Support Guidance		

DATA PROTECTION SERVICES

Disaster Recovery as a Service (DRaaS)

Sirvis DRaaS adds full replication of key cloud and on-premises systems to our BaaS offering. DRaaS replication serves as a secondary infrastructure, It becomes the new environment and allows for the continuation of daily business processes while the primary systems undergo repair.

Sirvis DRaaS also includes fully comprehensive recovery completed by Sirvis allowing customer personnel to focus on more immediate concerns.

Solution Based	Best in Class Data Protection					
BC / DR Design Included	BC or DR per System	RPO & RTO per System	Recovery Severity Scale			
Backup Support for:	Most Workloads	Almost any Application	Many Storage Platforms	Public Cloud Environment	O365 or M365 Data	
Replication Support for:	Required Workloads	Required Applications	Required Storage Platforms			
Recovery & Failover Testing	Performed Monthly by Sirvis	Test Recovery Files	Test Recover Workloads	Test Recovery Applicaitons	Test Recover O365/M365	Test Failover Systems
Production Recovery & Failover	Sirvis Performed Recovery	Sirvis Performed Failover	Self Service Portal			

DATA PROTECTION SERVICES

SirviS 1 Backup Package

Up to 5 Windows Servers (VM or Physical)

Up to 25 windows workstations

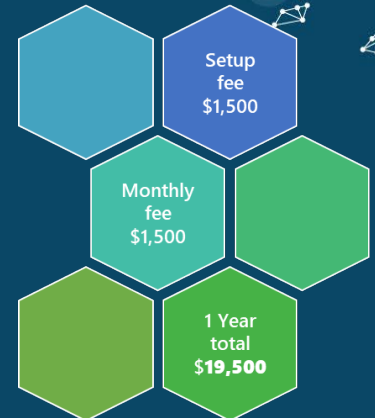
Up to 50 O365 Users

Up to 2.5 TB of data

Backups created and monitored by SirviS

Backups tested quarterly by SirviS

Restoration support – phone only



DATA PROTECTION SERVICES

Sirvis 2 Backup Package

Up to 8 Windows Servers (VM or Physical)

Up to 35 windows workstations

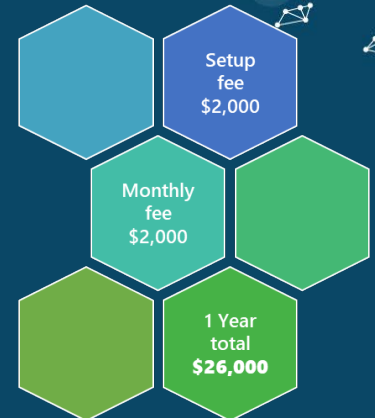
Up to 70 O365 Users

Up to 3.5 TB of data

Backups created and monitored by Sirvis

Backups tested quarterly by Sirvis

Restoration support – phone only



DATA PROTECTION SERVICES

Sirvis
MANAGED SOLUTIONS

Sirvis User Backup Package

Per Workstation includes PC backup and O365

Up to 50 windows workstations

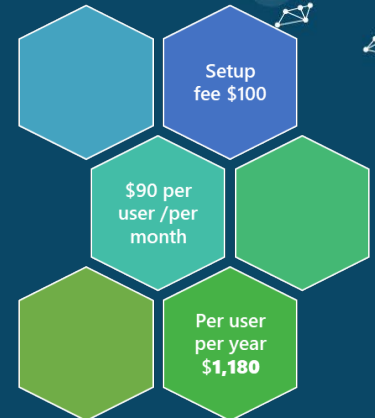
Up to 50 O365 Users

Up to 256 GB of data per user

Backups created and monitored by Sirvis

Backups tested quarterly by Sirvis

Restoration support – phone only



DATA PROTECTION SERVICES

Sirvis O365 Backup Package

Per User O365 Backup (10 user minimum)

Unlimited User Count

Up to 256 GB of data per user

Backups created and monitored by Sirvis

Backups tested quarterly by Sirvis

Restoration support – phone only

